

# Medical care for the Employees of the Warsaw University of Technology and their families



Contact person at PZU Aneta Wysocka mobile 600 871 399, landline 22 582 43 47 e-mail: awysocka@pzu.pl



## Your Offer – General Information

#### **Products available for Your company**



#### PZU U Lekarza (PZU at the Physician)

Easy and quick access to physicians and examinations.

#### Benefits of private health insurance with PZU

#### Wide availability of services:

- Over 2,000 medical establishments in more than 500 localities in Poland,
  - guaranteed short dates of appointments and examination,
  - large choice of specialists,
  - contact with a 24/7 helpline
  - Simple support without any unnecessary formalities:
  - no need for referrals to physicians,
  - referrals from outside the PZU Zdrowie network are accepted,
  - convenient manner of making an appointment.
  - Convenient manner of use of services:
  - access to any establishment within the PZU ZDROWIE network
  - possibility of teleconsultation remote medical visit
  - e-prescription and e-sick leave
  - refund option in the case of using services outside the PZU ZDROWIE network
  - Symptom Checker initial, remote medical history helpful in choosing the right specialist



#### Supplementary special services

#### Refund

We will refund the cost of examinations or appointments provided at any medical establishments (outside the PZU ZDROWIE network).

#### Prescription without an appointment to the physician

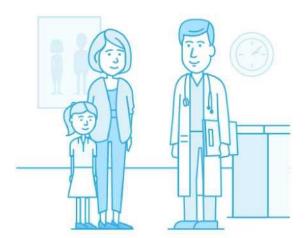
We will enable you to order your prescription without a necessity of a follow-up medical consultation.

#### Telemedicine

Medical services without leaving your home, consultations with specialists by telephone, chat or video chat.

Find out more about them on the following pages.

## PZU U Lekarza



#### You and Your employees receive

09	
U	0
U	U

Access without a referral to physicians in **35 specialisations** and to nearly **400 diagnostic examinations** depending on the scope chosen.



Access to an internist and paediatrician within a maximum of **2 days** and to a specialist within **5 working days**.



Possibility of treatment in **private medical establishments** of the PZU Zdrowie network in over **570 localities** in Poland.



24/7 helpline assistance.

Insurance can be taken out by **employees** and **co-insured persons**, who are:

- spouses or domestic partners,
- children under the age of 18 or 25 if they are learning.

#### Making an appointment - how does it work?

You can book an appointment at the physician or examination via:



Website and mojePZU application (moje.pzu.pl)



24-hour **helpline** at 801 405 905 or 22 56 65 666 (charge as per operator's tariff)

## Discover the website and the mojePZU application - moje.pzu.pl

This is an account which you can use to make and cancel appointments yourself.



#### within the particular scopes

SPECIALIST	KOMFORT (COMFORT)	KOMFORT PLUS (COMFORT PLUS)	OPTIMUM	
general practitioner	yes	yes	yes	
paediatrician	yes	yes	yes	
internist	yes	yes	yes	
allergologist	yes	yes	yes	
general surgeon	yes	yes	yes	
dermatologist	yes	yes	yes	
diabetologist	yes	yes	yes	
endocrinologist	yes	yes	yes	
gastrologist	yes	yes	yes	
gynaecologist	yes	yes	yes	
cardiologist	yes	yes	yes	
nephrologist	yes	yes	yes	
neurologist	yes	yes	yes	
ophthalmologist	yes	yes	yes	
orthopaedist	yes	yes	yes	
rheumatologist	yes	yes	yes	
urologist	yes	yes	yes	
otolaryngologist	yes	yes	yes	
pulmonologist	yes	yes	yes	
hepatologist	yes	yes	yes	
haematologist	yes	yes	yes	
anaesthesiologist	yes	yes	yes	
audiologist	yes	yes	yes	
surgical oncologist	yes	yes	yes	
oncologist	yes	yes	yes	
radiologist	NA	yes	yes	
venereologist	NA	yes	yes	
specialist in infectious diseases	NA	yes	yes	
neurosurgeon	NA	yes	yes	
psychiatrist	NA	yes	yes	
(4 visits per year)	NA	NA	yes	
proctologist	NA	NA	yes	
vascular surgeon	NA	NA	yes	
rehabilitation specialist	NA	NA	yes	
psychologist (4 appointments per	NA	NA	yes	

#### Unlimited diagnostic examinations available within the following coverages

DIAGNOSTIC EXAMINATIONS	KOMFORT (COMFORT)	KOMFORT PLUS (COMFORT PLUS)	OPTIMUM
serological and immunological	yes	yes	yes
bacteriological	yes	yes	yes
urine analysis	yes	yes	yes
cytological of cervical smear	yes	yes	yes
haematological and coagulation	yes	yes	yes
faeces	yes	yes	yes
Neoplastic diseases	NA	yes	yes
Ultrasound scan	free of charge or at a discount of 15%	yes	yes
radiology	free of charge or at a discount of	yes	yes
fine-needle biopsy of the thyroid gland	-15%	yes	yes
endoscopy	-15%	yes	yes
functional (ECG, EMG, spirometry)	free of charge or at a discount of 15%	yes	yes
biochemical	free of charge or at a discount of	yes	yes
hormonal	free of charge or at a discount of	yes	yes
immunological	-15%	yes	yes
virological	-15%	yes	yes
skin allergy tests	-15%	yes	yes
CT and NMR	-15%	yes	yes

#### Comparison of PZU U Lekarza insurance coverages

BENEFITS	KOMFORT (COMFORT)	KOMFORT PLUS (COMFORT PLUS)	OPTIMUM
appointments with specialists free of charge, no limit	25 specialisations	29 specialisations	33 specialisations
<b>appointments with specialists</b> free of charge , limit: 4 per year	NA	1 specialisation : psychiatrist NA	
diagnostic examinations free of charge, no limit	173 examinations	309 examinations	378 examinations
diagnostic examinations at a discount of 15%, no limit	118 examinations	NA	NA
outpatient medical procedures free of charge, no limit	29 medical procedures	29 medical procedures	29 medical procedures
home visits free of charge	2 appointments per year	4 appointments per year	4 appointments per year
<b>preventive vaccinations</b> free of charge	seasonal influenza, tetanus	seasonal influenza, tetanus	seasonal influenza, tetanus, hepatitis A and B
outpatient rehabilitation free of charge	NA	NA	30 medical procedures a year
dental check-up free of charge	once a year	once a year	once a year
<b>conservative dentistry</b> no limit	20% discount	20% discount	20% discount

#### Price

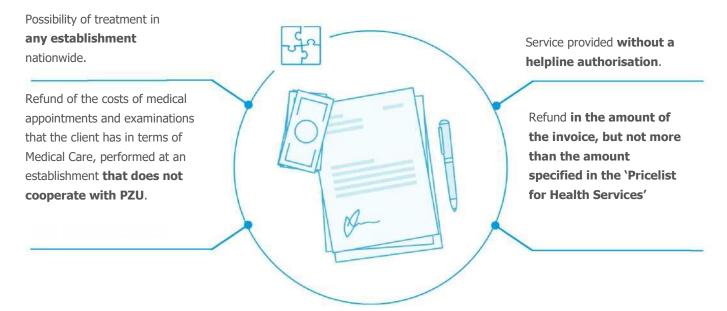
Package type	KOMFORT (COMFORT) COVERAGE	KOMFORT PLUS (COMFORT PLUS) COVERAGE	OPTIMUM COVERAGE
Individual package - employee	104 PLN	182 PLN	280 PLN
partner's package - employee + one co-insured person	207.75 PLN	363.75 PLN	559.75 PLN
family package - employee+ any number of co-insured persons	311.50 PLN	545.50 PLN	839.50 PLN

#### **REMARK:**

The change from the Individual Package to the Partner's or Family Package is possible at any time during the contract period, while the change from the Partnership/Family Package to the Individual Package or the change from the Family Package to the Partner's Package, as well as the change of insurance coverage, is possible on the policy anniversary, i.e. from 1 July (please report changes to.

## Refund

We will refund the cost of examinations or medical appointments made at any medical establishment.



#### How does it work?

**Step 1:** The employee who requests a refund will provide the PZU with the following documents:

• an invoice containing the name and surname, the number of health services of a given type provided, the price of each health service, the date on which the medical service was provided,

an application form (to be downloaded from pzu.pl website: pzu.pl),

• a copy of the medical referral or a certificate of referral for examinations: ultrasound, X-ray, EMG, EEG, hormones, magnetic resonance imaging, computed tomography, biopsy, endoscopic examinations, ECG, cardiac echo, allergy tests, medical rehabilitation, audiometry, densitometry, urography, physical therapy, kinesitherapy.

**Step 2:** The employee submits documents in the form of a scan to: zwroty\_refundacje@pzu.pl, by registered mail or in another form holding a proof of posting (e.g. courier service) to the address: 18A Postępu Street, 02-676 Warsaw with the note `Refund'.

The insurance company is PZU Życie S.A. This material does not constitute an offer within the meaning of the Art. 66 of the Civil Code and is for information purposes only. Detailed information about the insurance coverage, including exclusions and limitations of liability, can be found in the current general terms and conditions of the Opieka Medyczna S (S Medical Care)life and health insurance, available on the pzu.pl website, in our branches or at our agents.